









Clients leave





Saturday Tax Preparation

Saturday Quality

Review

(Checking for

correctness)



Sign In + complete Questionnaire, wait for your turn

Interview + collecting documents

10 - 15 minutes

VITA workflow

(Need to return the following week)

APPROVED



issue a refund.

Paper Check: 4-6 weeks to issue a refund.

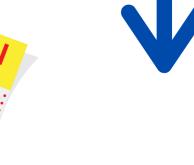
We will not contact you and see you next year!













REJECTED

One of our VITA Team members will reach out to you via e-mails and calls for additional information.



In the next 1-3 business days, we will e-file to IRS & Franchise Tax Board

In the following week, sign your tax return docs & get a copy

10-15 minutes